

# IMPORTANT NOTICES

In order to gain access to our play area and facilities, every child aged 11 and under will be required to pay an entry fee, including siblings of children attending an Ollie's party.

Independent Safety Advisers (RoSPA) have stated that our play equipment is appropriate for children aged up to 11 and they have specified a maximum height. Therefore for safety reasons no child aged over 11 or above the maximum height limit will be allowed to play on the equipment.

We are a strictly parentally supervised play area. If you do not feel able to supervise your child at play at all times please do not seek entry to Ollie's.

Our insurers require that a person be aged 16+ in order to take responsibility for supervising another child at play.

Please be aware that the above rules are not set by our Crew. The primary role of our Crew is to ensure that our Rules of Play are adhered to and so help ensure all our visitors have a safe & enjoyable time with us. Ollie's reserves the right to ask any visitor to leave the premises without receiving a refund of their entry fee if they persist in ignoring the above rules.

Our Crew have the right to work in an environment free of physical and verbal threats and abuse. The company will report any incidents of threatening behaviour to the Police and the individuals concerned will be forbidden future entry to Ollie's Playland.

Thank you very much for your understanding.

If you have any queries regarding the above please contact the Partners at [info@olliesplayland.co.uk](mailto:info@olliesplayland.co.uk)